

FOR IMMEDIATE RELEASE
August 15, 2011

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**Quality Digital Office Solutions' Mike Parmer
Recognized as Kyocera Mita's "Best of the Best" Service
Technician in the United States**

Lancaster, PA – Mike Parmer, service manager of Quality Digital Office Solutions (Quality DOS), was distinguished by Kyocera Mita Corporation as the "Best of the Best" service technician for the global office equipment manufacturer's United States division. Quality DOS has distributed and serviced Kyocera Mita copiers, fax machines and printers in south central Pennsylvania for 24 years.

"We've proudly provided our customers not only the most dependable product, but also top-notch service that goes well beyond the point of purchase," says Joseph McMonagle, Quality DOS's president. "For Mike to be singled out as the most skilled technician in the entire country is an immense honor, as well as a concrete example of the skilled service we offer our customers every day."

Parmer competed from a pool of over 3,000 technicians from five regions in the United States. In July, Parmer captured top honors for the United States northeast division at the Kyocera Mita US corporate headquarters in Fairfield, New Jersey, receiving a cash prize and the invitation to participate in the national finals.

On August 12, Parmer traveled to Kyocera Mita's National training center in Dallas, Texas, to compete against the winners of the additional four regions. Each competitor underwent multi-level testing – both hands-on and written – including troubleshooting, network diagnostics and various network platforms.

Parmer stood out among the competition, earning recognition as Kyocera Mita's "Best of the Best" service technician in the United States, with prizes including an all-expense paid trip to Kyocera's corporate headquarters in Osaka, Japan, and a Kyocera manufacturing facility in China and Hong Kong, as well as a cash prize.

In addition to Parmer's achievement, Quality DOS service technician and IT specialist Gary Groff placed second in July's northeast region finals, and service technician Bill Heberling finished fourth.

ABOUT QUALITY DIGITAL OFFICE SOLUTIONS

Quality Digital Office Solutions has been a leading provider of office equipment to the business communities of Lancaster, Berks, Chester & Lebanon Counties since 1987. Our award winning product line includes offerings from Kyocera, Muratec & Panasonic as well as Oki Data and Hewlett Packard. For more information, visit www.D-O-S.com.

ABOUT KYOCERA MITA CORPORATION

Kyocera Mita manufactures and markets black & white and color multifunctional products and laser printers as well as a range of wide-format imaging products. It also offers a portfolio of software and network solutions. Kyocera provides customers with print solutions that incorporate long-life components, which reduce the need to replace the drum and other image forming parts. This technology delivers a number of benefits: improved reliability, reduced environmental impact and the lowest TCO in the printer industry. Combining these hardware strengths with the latest digital and network technologies, Kyocera Mita assists businesses of all sizes to maximize value and improve their document management processes.

Kyocera Corporation's consolidated net revenues exceeded \$15 billion for the fiscal year ending on March 31, 2011. Kyocera Mita is a wholly owned subsidiary of the Kyocera Corporation, the world's leading developer and manufacturer of advanced fine ceramics and associated products, including solar power generating systems, telecommunications equipment, semiconductor packages and electronic components. For more information, visit www.kyoceramita.com.

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